Attorney's Docket No.: 13906-111001 / 2003P00173 US

THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Kraiss et al Art Unit: Unknown Serial No.: 10/665,249 Examiner: Unknown

Filed: September 18, 2003

Title : ANALYTICAL TASK INVOCATION

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

TRANSMITTAL

The following correspondence relating to this application is enclosed for filing:

- 1. Information Disclosure Statement (1 page);
- 2. Form PTO-1449 (1 page);
- 3. Copies of Cited References; and
- 4. Two Return Postcards.

Please date stamp and mail the enclosed postcards.

Please apply any other charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: Nov. 25, 2003

Raymond R. Berdie Reg. No. 50,769

Fish & Richardson P.C. 3300 Dain Rauscher Plaza 60 South 6th Street Minneapolis, MN 55402 Telephone: (612) 335-5070

Facsimile: (612) 288-9696

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CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

November 25, 2003

Signature

Heidi Bathrick

Typed or Printed Name of Person Signing Certificate

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INFORMATION DISCLOSURE STATEMENT

Applicant submits the references listed on the attached form PTO-1449.

This statement is being filed within three months of the filing date of the application or before the receipt of a first Office action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: Nov. 25, 2003

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Sheet	1	of	1	

Substitute Form PTO-1449

U.S. Department of Commerce Patent and Trademark Office

Attorney's Docket No. 13906-111001

September 18, 2003

Application No. 10/665,249

Information Disclosure Statement by Applicant (Use several sheets if necessary)

Applicant Kraiss et al

Filing Date

Group Art Unit

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
	AC						

Foreign Patent Documents or Published Foreign Patent Applications								
Examiner	Desig.	Document	Publication	Country or			Trans	slation
Initial	ID D	Number	Date	Patent Office	Class	Subclass	Yes	No
	AD							
	AE							

Other Documents (include Author, Title, Date, and Place of Publication)					
Examiner	Desig.				
Initial	ID .	Document			
	AF	http://www.sas.com/news/preleases/111802/news2.html - "SAS Acquires Technology to Track			
	A	Customer Behavior In Real-Time," printed from the Internet 04/18/03, 2 ps.			
		http://www.epiphany.com/news/2002press/2002_08_27.html - E.Piphany - "E.Piphany Real-Time			
	AG	Wins CRM Excellence Award from Customer Inter@ction Solutions Magazine," printed from the			
		Internet 04/18/03, 2 ps.			
	AH	http://www.verilytics.com/products/index.html - "Verilytics Products," printed from the Internet			
		04/18/03, 2 ps.			
	AI	http://www.dmg.org/faq.htm - "Frequently Asked Questions," printed from the Internet 04/18/03, 2			
	***	ps.			
	AJ	"Welcome to The Real-Time Enterprise," PeopleSoft, Inc., undated, 8 ps.			
	AK	"DataDistilleries Real-Time Suite," <u>DataDistilleries</u> , undated, 2 ps.			
	AL	"DataDistilleries Analytical Suite," <u>DataDistilleries</u> , undated, 2 ps.			
	AM	PowerPoint Presentation, Analytical CRM, <u>SAP AG</u> , undated, 24 ps.			

Examiner Signature	Date Considered		
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EXAMINER: Initials citation considered. Draw line through citation if no	t in conformance and not considered. Include copy of this form with		

next communication to applicant.